

Consequences of Not Meeting Your Due Diligence Requirements

A paid tax return preparer can face potential consequences for not meeting the due diligence requirements. A firm employing a preparer can also be subject to consequences for an employee's failure to follow due diligence rules.

You must meet specific due diligence requirements if you are paid to prepare a tax return or claim for refund claiming any of these tax benefits:

- Earned income tax credit (EITC),
- Child tax credit (CTC), additional child tax credit (ACTC), credit for other dependents (ODC),
- American opportunity tax credit (AOTC), or
- Head of household (HOH) filing status

See our [Preparer Due Diligence Law](#) page for more information.

Preparing Incorrect Returns Affects You, Your Clients and Your Employer

COSTLY FOR YOUR CLIENTS: Taxpayers who seek assistance from a professional tax return preparer expect the preparer to know the tax law and prepare an accurate return. If we examine **your client's return** and disallow the HOH filing status or disallow all or a part of the EITC, CTC/ACTC/ODC or AOTC, your **client must pay** back any amount refunded in error plus any additional amount assessed, with interest, and may be:

- Required to file [Form 8862](#) [PDF](#), *Information To Claim Certain Credits After Disallowance*
- Banned from claiming the credit(s) for two years if we find the error is due to reckless or intentional disregard of the rules
- Banned from claiming the credit(s) for ten years if we find the error is due to fraud

CONSEQUENCES FOR YOU: If we examine the returns or claims for refund **you prepared** and find you did not meet the due diligence requirements, we may assess a **\$500 penalty against you for each failure** to meet due diligence requirements. (See [Internal Revenue Code section 6695\(g\)](#) [↗](#))

The penalty amount is indexed for inflation. For a return or claim for refund filed in 2021, the penalty that can be assessed against you is **\$540 per failure**. Therefore, if due diligence requirements are not met on a return or claim for refund claiming the EITC, CTC/ACTC/ODC, AOTC and HOH filing status, the **penalty can be up to \$2,160 per return or claim**.

CONSEQUENCES FOR YOUR EMPLOYER: IRS can also assess due diligence penalties **against an employer** if an employee fails to comply with the due diligence requirements. (See [Treasury Regulation section 1.6695-2 \(c\)](#) [↗](#).)

Learn more about the due diligence requirements for preparers and firms employing preparers in [Due Diligence FAQs](#), including ways an employer can avoid penalties.

If you fail to meet due diligence requirements, you can also face:

- Other civil return preparer penalties
- Suspension or expulsion from IRS e-file
- Disciplinary action by the IRS Office of Professional Responsibility
- An injunction barring you from preparing tax returns
- Criminal penalties for filing fraudulent returns

Additional Due Diligence Topics

- [Preparer Due Diligence Law](#)
- [What is Form 8867?](#)

[Return to Main Refundable Credit Due Diligence Page](#)

Page Last Reviewed or Updated: 29-Dec-2020